



### Advanced products

Select a standardized product formulary that is supported by sound science and developed for high frequency hand hygiene

- Alcohol-based hand sanitizers
- Soaps (plain and/or antibacterial)
- Sanitizing wipes

### Reliable delivery systems

Align placement of product dispensers with CMS, CDC, Joint Commission and WHO guidelines

- Wall-mounted dispensers: manual and/or touch-free
- Touch-free dispensers on stands for entry and other visitor areas
- Personal carry size bottles
- Tabletop bottles
- Sanitizing wipes in packets and cannisters

### Point of care access

Station hand hygiene products close to where hand hygiene moments occur

- Outside and inside patient rooms
- Throughout the OR (acute care or ASCs)
- Nurses stations
- Treatment rooms
- Food service and prep areas
- Entry ways and lobbies

### Effective learning systems

Provide targeted education and training tools (based on behavioral science, human factors and high reliability organizational design) to make hand hygiene best practices (proper technique at every moment) second nature for all:

- Organizational leadership
- Staff and volunteers
- Patients, families and visitors

### Every moment

Support consistent hand hygiene behavior at each moment (indication) for hand hygiene

- Before and after touching the patient or their surroundings
- Before and after patient care tasks
- Before and after personal activities such as eating, handling a cell phone or device, and using the restroom

### Actionable feedback

Implement best practices for collecting and analyzing data and understand how to pinpoint where improvement is needed:

- Reliable performance measurement methods and actionable feedback tools
- Top-down accountability framework with a unit-based approach for goal setting, barrier removal and action planning
- Easy-to-implement check list approach