Taking Care of Moms

From breastfeeding information to a care continuum, breastfeeding moms experience a true white glove product & service from Ameda Direct partnered with Medline.



Ameda Direct Web Portal

It all starts with our Ameda Direct web portal which provides a library of breastfeeding tips and research with videos, whitepapers and access to lactation professionals - giving every mom the peace of mind of always available information.





Dedicated Call Center

When mom decides to request her pump, she can use our portal online or call our call center where we have exclusive customer service agents who are trained and dedicated to provide lactation support.



Once a mom receives their covered breast pump, our continuum of care program kicks in to keep mom on the right track. After the sale, moms receive regular communication from Ameda Direct with tips for success with breastfeeding. Through our portal, mom can order supplies and spare parts to make sure she has the tools necessary to continue her breastfeeding journey - with less stress.



866-992-6332

Moms have access to our Ameda ParentCareTM 800 hotline which has lactation consultants available to help answer all questions they may have.



Ameda Direct - Backed by 12+ years experience in helping moms before, during and after the sale.

GUIDING MOMS THROUGH THE ENTIRE BREAST FEEDING EXPERIENCE

providing holistic service at each touch point